UTC MEDITERRANEAN SRLU

P O L I T I C A (E n g l i s h)

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Policy

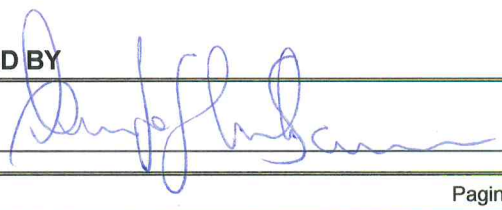
UTC MEDITERRANEAN SRLU has Customer satisfaction as the primary goal of its business with particular care for the provided services. For this purpose the Company considers a priority the constant commitment to achieve the highest quality in every sector of its Organization. Moreover UTC MEDITERRANEAN SRLU firmly believes that the environment is a collective wealth that has to be maintained and preserved by being compliant with the laws for the safeguard of environmental resources and protection from pollution. The Management undestands that its Workers are a high added value for the Company and are therefore also to be safeguarded by aiming even at the elimination and reduction of hazards and risks for Health and Safety at Work. This is why UTC MEDITERRANEAN SRLU aspires to be recognised as one of the best Companies for the safeguard and protection of the environment and for the prevention and protection of the health and safety of its Workers. UTC MEDITERRANEAN SRLU achieves this through the continuous development of strategies and programmes ensuring regulatory compliance, the quality of its services by the ongoing commitment of all the staff, with a view towards sustainable development aimed at continuous improvement. The Management is convinced that this kind of policy could be concretely profitable for the company and the customers in order to satisfy them both.

The Management, in regards to the company policy for Quality, for Environment, for Health and Safety, has identified the following objectives:

1. guaranteeing an Integrated Management System in compliance with the UNI EN ISO 9001: 2015, UNI EN ISO 14001: 2015 and UNI ISO 45001:2023 standards as a means of conducting company activities, in order to provide the customer with an adequate confidence in the contractual aspects of UTC MEDITERRANEAN SRLU's ability to avoid any non-compliant situations during the design process, the planning and provision of the service process;
2. maintaining an adequate level of staff expertise, through appropriate training activities, in order to deal with technical and managerial challenges of the Company without any improvisation and in line with customer expectations;
3. monitoring UTC MEDITERRANEAN's consumption in order to minimize and / or optimize the impact on the Environment;
4. guaranteeing a level of professional integrity through punctuality in commitments and accurate planning of the activities, In-House and towards all Third Parties, in order to satisfy the obligations undertaken or expected by the Customer;
5. carrying out regular maintenance of its systems in order to always guarantee maximum efficiency, minimizing risks of dangerous events for the Workers and the Environment;
6. guaranteeing a continuous improvement in the quality of the purchased products and services, in close cooperation with suppliers and partners, carrying out, where possible, their constant assessment in such a way to select those having working methodologies in accordance with UTC MEDITERRANEAN SRLU's requirements;
7. maintaining the full involvement of the Workers' Representative for Safety, the staff at all levels so that, by fully understanding the Company Policy, they actively collaborate in maintaining the Integrated Management System, monitoring of injuries, accidents and near misses in order to create a work environment that is as risk-free as possible.

The Management guarantees its commitment and its continuous contribution aimed at achieving the identified objectives.

SIGNED BY

COUNTRY MANAGER	

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